

STROHL SYSTEMS™

LDRPS: A New Direction in Planning

For over 20 years, LDRPS® has been the industry standard in continuity planning. In developing the most powerful version to date, we've combined our expertise as BCP software designers with our consulting proficiency to develop an easy to use solution with point and click features most users will be accustomed to.

The power behind LDRPS is twofold: it guides planners with a smart built-in methodology while providing ample opportunity for users to customize their continuity programs to match their personal approach and preferences.

The Plan Navigator: Your Planning Partner

Although each plan is unique, the goal of every continuity planner to build a continuity program that helps him or her respond to and recover from issues with minimal impact. The Plan Navigator is designed to assist users in reaching their planning objectives by giving step-by-step instructions on how to build plans.

Often, the most challenging aspect of continuity planning is knowing where to begin. With Plan Navigators, it becomes easy. Plan Navigators are guided interfaces that help planners follow a logical and consistent sequence of tasks.

There are four Plan Navigators offered in LDRPS: Corporate Crisis Management, Business Process Recovery, Application Recovery and Site Event Management. They offer built-in methodology and guidance based on years of research and development, prompting users to enter the most relevant data to complete plans. The Plan Navigators can be used in their standard form or easily customized to suit any personal planning focus or standard.

Finally, Admin Navigators enable administrators to build an endless number of interfaces for any user role needed (such as defining security and building the plan hierarchy). Assigned users will see the selected Admin Navigators when logging in addition to any Plan Navigators assigned to them.

Master Interface

For administrators, the Master Interface provides the ability to set up plans, control access, manage dictionaries and much more. This administrative interface is seen only by people who have administrative rights to LDRPS ensuring that the access to sensitive areas of your business continuity program are not touched by anyone without proper authority. The Master Interface also enables users to fully customize LDRPS to meet your specific BCP methodology.

Organizing Your Program

Critical details about employees, customers and vendors can add up as you build your plan. You need to know how all this information will come together to show exactly what is needed during a disruption. To address this, LDRPS provides over 200 reports that provide a foundation for the output of

your plan. They can be used as is, or customized to change the appearance and content to adapt the output for your particular need.

Powerful...Yet Simple

Continuity planners certainly have a lot on their plates...having difficulty understanding the software they rely on should not be one of them. The interface of LDRPS is smartly laid out and specifically designed to follow the traditional steps taken by planners. Using a basic Windows® format, it uses a tree for navigation and has a consistent look and feel throughout the screens.

The BIA Lite Feature* enables users of LDRPS 10 to capture standard BIA data within the planning database. This new functionality gives users the ability to gather BIA data via a survey and have it available in LDRPS plans.

How about call lists? In LDRPS, records from any "people" category (employees, vendor reps, and customer reps) can be included in your call lists. Additionally, a person can appear in multiple call lists within a plan and alternates can be assigned for each caller. All of these options are done using an easy-to-use, graphical drag and drop interface.

Many planners face tough auditors and regulators to verify that plans meet certain standards. Being prepared is key. LDRPS makes this process easier with Plan Approval, which enables builders to submit drafts of their plans to selected personnel for review, all while keeping them aware of the review process.

Accessing LDRPS is simple because the system is browser enabled, meaning it can be used on any PC that uses Internet Explorer. And the default Table of Contents field on the Plan Details screen has a browse link, enabling users to select from all available Tables of Contents and create Tables of Contents and Categories.

When help is needed, the newly built-in online help feature has a glossary, is searchable and is based on proven Strohl methodology.

And as with every version of LDRPS, plan management is extremely simple. The relational database, which runs on SQL

Server or Oracle, ensures that changes made just once take effect throughout all plans.

Planning Automation

The intelligence built into the architecture of LDRPS is apparent when you consider its many automated features geared specifically towards supporting good planning practices. For instance, since a plan is only as good as its information, one that contains outdated data can't be very effective. With the LDRPS scheduling feature, you decide how often you'd like your plans to be automatically updated with an import, export or fresh printout.

There are LDRPS e-mail notifications that automatically alert plan builders when certain events take place that impact plans. For instance, a Plan Navigator's steps may be reset or a plan could be updated with an import or be published.

With the "Pre-fill From" option, you're able to pre-fill from any pick list type field on the Security User Details screen. When a new record is created, the screen automatically inserts the value in the related field on the User Details screen for the person who is currently logged in to LDRPS.

A few other ways LDRPS automates planning is by enabling:

- The assignment of a task owner directly to a task, while subtasks may be assigned individually to team positions, if preferred.
- Several ways to select multiple plans when viewing reports or publishing such as right-clicking on a folder and choosing all plans in the folder.
- Any print job to be cancelled in progress.
- The ability to search on all Text Fields, Pick from List fields and Pick from Table fields in addition to the Text Fields that appear in the Grid.

NotiFind Integration

NotiFind, our powerful and dependable emergency notification system which uses many different means of communication to contact employees, vendors or other critical personnel, is able to truly integrate with LDRPS – something that no other product can accomplish. This provides organizations the ability to quickly communicate a consistent message to thousands of people without the need to re-enter plan data into the system.

Why is integration much more effective than a straight import? Because it transfers not only the information, but also the relationships that tie the plan together, making NotiFind as accurate and dependable as your LDRPS plan data.

Total Access Control

Another important item to consider is the security of your continuity program. Access control in LDRPS meets best practice industry standards and has been designed to streamline admittance management. Planners are able to assign specific screens, plans, fields or record access to each user. Bottom line, LDRPS has state of the art access control that is powerful and robust, but just as importantly, is extremely user friendly.

Information Secure

Access to plan material is determined by system administrators ensuring that only authorized planners can see sensitive data. LDRPS also features Password Complexity, which provides additional intricacy to ensure your organization's confidential information stays that way. Password length requirements are eight characters, reinforcing program security.

Complete Planning Vision

The number of factors a continuity plan must account for is staggering. Even the most complete continuity plans can suffer if one process is not properly prioritized, creating a chain effect that can seriously affect your organization's downtime. But having a visual understanding of how each element in a BCP depends on another greatly reduces the likelihood of leaving important contingencies out of a plan.

LDRPS provides users with the ability to see which Processes, Applications and Hardware rely on others throughout the plan through the unique Dependency Map. This graphic representation makes planners aware of the relationships of these items, making it easy to avoid the chain effect caused by overlapping priorities.

And over-allocation and under-utilization are things of the past. LDRPS makes it easy to compare what resources are available at any alternate site with the requirements of your plan. This ensures that the assets you require are there and that you're not wasting precious budget dollars on items that are not needed.

* Available in Q3 2008

Available with a variety of delivery and functional options, LDRPS versions include:

LDRPS Essential for companies looking for an On Demand (ASP) delivery with less challenging business continuity needs. This version has the functionality that our products are known for, but has been scaled to fit the needs of organizations that are in the emergent stages of business continuity program development.

LDRPS Professional is available as an On Demand or perpetual license product. It includes many customization options, a master interface for administrators and increased user access security.

LDRPS Enterprise is the most robust, scalable and flexible product in the LDRPS family and is a perpetual license, Web-based product which can also be Web hosted at Strohl's secure data center. Full customization abilities, increased access security, e-mail notification, scheduled importing and plan approval, among other features, allow this product to be tailored to meet the tests of the most sophisticated planning programs.

LDRPS Hosted

In addition to the benefits and features mentioned, we can also host LDRPS at our secure data center. This service also offers:

- No local hardware or software installs
- Unlimited database capacity
- Automatic software updates with no intervention required
- Secure data management and encrypted backup on a standby server in addition to real time replication to alternate site database server
- Internal and external system monitoring that ensures your system is up and running 99.9 percent of the time. Guaranteed.

	Essential	Professional On Demand	Professional License	Enterprise License	Enterprise Hosted Option
Number of Concurrent Users	1-3	1-5	1-5	3 or More	3 or More
Number of Named Users	Up to 30	Up to 50	Up to 50	Unlimited	Unlimited
LDRPS Version 10 Features					
Best Practices based Plan Navigators	✓	✓	✓	✓	✓
Built-in Standard Reports	✓	✓	✓	✓	✓
Customizable Reports			✓	✓	✓
Dependency Maps	✓	✓	✓	✓	✓
BIA Lite Feature*	✓	✓	✓	✓	✓
Drag-and-drop Call Lists	✓	✓	✓	✓	✓
Location Resource Management	✓	✓	✓	✓	✓
Sample Final Plans	✓	✓	✓	✓	✓
Sophisticated User Security		✓	✓	✓	✓
Online Help	✓	✓	✓	✓	✓
24/7 Customer Support	✓	✓	✓	✓	✓
Ability to upgrade to other versions of LDRPS 10	✓	✓	✓	N/A	N/A
Fully Customizable Plan Navigators		✓	✓	✓	✓
Master Interface		✓	✓	✓	✓
Customizable Screens		✓	✓	✓	✓
Scheduled Importing and Plan Publishing				✓	✓
E-mail Notification				✓	✓
Plan Approval				✓	✓
Integrated Logon				✓	
Technology					
State-of-the-art technology platform	✓	✓	✓	✓	✓
Relational Database	SQL Server Database	SQL Server Database	SQL Server Express Database	SQL Server or Oracle Database	SQL Server Database
No SunGard Strohl Systems software install required - "Plug and Play"	✓	✓			✓
No SunGard Strohl Systems software updates required at client site	✓	✓			✓
Browser	Secure Browser Access	Secure Browser Access	Browser Enabled	Browser Enabled	Secure Browser Access
Web Server	Shared	Shared	N/A	N/A	Shared
Secure data management and backup	Encrypted nightly tape backup, weekly off-site storage service	Encrypted backup on standby servers as well as nightly tape backup, weekly off-site storage service.	N/A	N/A	Encrypted backup on a standby server AND real time replication to alternate site db server.
Guaranteed Availability	99%	99.5%	N/A	N/A	99.9%
SunGard Strohl Systems Customer Benefits					
Quick Start package available	✓	✓	✓	✓	✓
Unlimited training at our USA and UK Facilities		✓	✓	✓	✓
Recovery Chronicles®	✓	✓	✓	✓	✓
Regional User Group network	✓	✓	✓	✓	✓
User Group Conference	✓	✓	✓	✓	✓
Complimentary Webinars	✓	✓	✓	✓	✓



Strohl Systems business continuity software from SunGard Availability Services, delivers the expertise and resources to help you build plans, practice for disruptions and prevail over disasters. The formula is simple -- Plan. Practice. Prevail. The pioneering expertise of SunGard now supports the full life cycle of business continuity software from Strohl Systems. Combined with our managed hosting and information availability services, SunGard Strohl Systems provides organizations with a single source for end-to-end disaster recovery and business continuity planning and support.

Products include plan building software packages LDRPS and Paragon, BIA Professional business impact analysis software, Incident Manager Powered by WebEOC command center automation software, and NotiFind, an emergency notification system.

To learn more about SunGard Strohl Systems' software, visit www.strohlsystems.com or call 1-800-634-2016.

LDRPS®

Why SunGard Availability Services Software Solutions?

Experience

There are a number of providers to choose from, however, only a few select organizations have endured the test of time. LDRPS was first released in 1988, and was the first PC-based, BCP software tool. Plans built with our software helped approximately 30 organizations recover after the September 11 terrorist attacks. Our software and services have also helped organizations recover from Hurricanes Rita and Katrina (2005), the London subway bombings (2005), the Northeast U.S. blackout (2003), and many other natural, manmade and technological disasters.

Focus

Bottom line, business continuity planning software and services is our sole concentration. We don't divide our time and resources with other services or ventures and never will. We've been providing the very best in BCP software and services for two decades now, yet our focus is as sharp as ever, and our enthusiasm has never been more prevalent.

Rich in Resources

Development

With one of the largest dedicated development teams in the industry, each of our development team members, from those who architect the coding and design in each product to those who assure the quality and consistency, are carefully selected. Fluent in both technological and BCP knowledge, each provides a rich resource that results in the development of our industry-setting software.

Training

No one knows how to bring you our products better than our team of trainers with their proven expertise, insight and methodology. For an unlimited number of your personnel at our USA and UK facilities, SunGard Strohl Systems provides free professional training on LDRPS (End User and Administrative), BIA Professional®, Incident Manager® and Crystal Reports Writer. We also provide the most frequently scheduled and comprehensive training in the industry – online, onsite or at our facilities – wherever suits you best.

Unequaled Support

SunGard Strohl Systems backs its world-class software with the industry's most readily available and attentive support representatives. Available 24x7x365 at 1-800-478-7645 or +1-610-878-2644, they're ready to help you anytime. In addition, our

customer-only Web site is built to support information exchange such as online support and case studies on fellow SunGard Strohl Systems software users.

Consulting

We are also recognized leaders in continuity planning consulting. With more Master Business Continuity Professionals (MBCP) on staff than anyone in the industry, we've completed countless successful consulting engagements across many industries, ensuring that the vital elements that make continuity initiatives effective are at your service.

User Community Events

It's important to us that we continually give back to you. We offer several key opportunities for our current and future customers to learn about our solutions as well as the latest industry trends and techniques. Among these events are:

- **International User Group Conference**
 - The largest gathering of our users, this annual conference offers industry and company-specific breakout sessions in addition to workshops covering a variety of topics.
- **Regional User Groups (RUGs)** - RUGs create an opportunity to share ideas with fellow SunGard Strohl Systems software users in your area. These meetings focus on the specific needs of our customers' requirements

Perhaps one of the greatest advantages of holding these meetings is the input that we obtain from you. Our staff ensures that the feedback we receive goes directly into creating new enhancements in our products.

We also bring the best in class right to your desktop with our Webinar series. Featuring presentations from companies and experts at the leading edge of planning processes and technology, these one-hour presentations are filled with information that will greatly help you excel in your industry.

Industry Partnerships

By teaming with leaders across the business continuity industry, SunGard Strohl Systems is able to offer best-of-breed solutions for our customers including equipment providers, hot-site services, mobile recovery providers and off-site data protection organizations. These relationships allow our customers to compliment our core products and services with additional solutions that enhance your business continuity and disaster recovery programs