

# STROHL SYSTEMS™

## Introducing BIA Professional 10 *Powered by the Continuity ConneXion™*

Strohl Systems business continuity software from SunGard Availability Services, delivers the expertise and resources to help you build plans, practice for disruptions and prevail over disasters. The formula is simple -- Plan. Practice. Prevail. The pioneering expertise of SunGard now supports the full life cycle of business continuity software from Strohl Systems. Combined with our managed hosting and information availability services, SunGard Strohl Systems provides organizations with a single source for end-to-end disaster recovery and business continuity planning and support.

Products include plan building software packages LDRPS and Paragon, BIA Professional business impact analysis software, Incident Manager Powered by WebEOC command center automation software, and NotiFind, an emergency notification system.

To learn more about SunGard Strohl Systems' software, visit [www.strohlsystems.com](http://www.strohlsystems.com) or call 1-800-634-2016.

**BIA  
Professional**  
Business Impact Analysis Software

BIA Professional offers users the ability to conduct online business impact analysis surveys based on proven methodology and two-decades of BCP experience. With scores of standard questions and analytical reports, users know they can ask the right questions and get the right answers. It provides flexibility in design and reporting and enables users to manage data easily and roll up that data based on many different factors. Now, it is even better.

The new release of BIA Professional will be the most powerful and flexible business impact analysis software in the industry and we're proud to give you a sneak peek at the latest version.

BIA Professional, version 10, uses a new interface and built-in work flow to guide users through the process of designing business impact analysis surveys, collecting and organizing data, and analyzing and presenting the results more easily than ever before. It provides a detailed picture of financial and operational vulnerabilities, impacts and recovery strategies so that you can decide without a doubt where planning efforts should be focused when building your business continuity program.

Whether you are looking to perform a full Business Impact Analysis or smaller process or technology assessment surveys, BIA Professional will be packaged with multiple BIA surveys, each designed to meet your needs.

Perhaps the most exciting news is that BIA Professional will now share data with LDRPS and other applications associated with the Continuity ConneXion to save you time and resources while delivering the information you need to help you layout a solid strategy and approach to building plans.

Continuity ConneXion is a new solution from SunGard Strohl Systems that offers a modular suite of applications from which all of our tools will fully connect and communicate with each other better than ever before.

Driving your continuity program with the Continuity ConneXion means your data will travel into one application and seamlessly populate others across the map. As always, our products have enough horsepower to stand alone, but now they're also smart enough to shift gears into an integrated suite.

Key benefits of BIA Professional 10 include:

- The survey design has been improved to include WYSIWYG, Section 508 compliance and other controls.
- LDRPS 10 and BIA Professional will now share the same interface and are built on the .Net platform. They have been designed for ease of use and require a shorter learning curve.
- Cross-question and cross-survey reporting is also now available, giving the ability to perform trend analysis over time.
- The editable question library makes it easy to copy questions into surveys or save survey-specific questions to the library for reuse.
- Ability to add multiple datasheets within the same survey question.
- International organizations can take advantage of additional features, such as:
  - Multi-Language capabilities
  - International Operating System support

Additionally, the new version of BIA Professional will pave the way for the implementation of new applications to Continuity ConneXion such as Risk Assessment, Supply Chain Management, and more.

# STROHL<sup>TM</sup> SYSTEMS

## BIA Professional

### *An Intuitive Business Impact Analysis Survey Tool*

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**BIA  
Professional**  
Business Impact Analysis Software

BIA Professional simplifies the BCP process by allowing users to create surveys that are easy to distribute, easy to understand and make reporting a breeze.

Additionally, the end results can be integrated into LDRPS so that separate business units can use them to create their detailed plans.

SunGard Strohl Systems' business impact analysis software can guide you through the process of designing a survey, organizing the data and presenting the results.

To prevail when an incident occurs, an organization must consider every scenario. A business impact analysis provides a clear view of an organization's weaknesses and vulnerabilities. The quality of the questions, participants and data dictates the soundness of a business impact analysis, thus the effectiveness of a business continuity plan.

BIA Professional<sup>®</sup> delivers a well-focused, detailed picture of financial and operational vulnerabilities, impacts and recovery strategies. It is available in both standard and Web-enabled versions. BIA Professional Web Server allows creation of online surveys – participants receive a link via e-mail and can answer from anywhere they have Internet access. The latest version of BIA Professional streamlines the business impact analysis process with increased security, print and approval capabilities.

#### **Ask the right questions**

Designing a survey is a big task. BIA Professional gives you more than 40 questions and question templates to get started. Use the questions as is or customize them. Either way, BIA Professional jumpstarts the process and can help fill in any gaps in a plan. The templates provide layouts that are adaptable to meet specific needs.

As questions are added to the survey, a branching function shows a slide view of the survey's flow. This view enables the administrator to easily create customized surveys with the most relevant questions for participants. A Design Survey summary lists all questions and their properties, such as associated reports. As participants complete a survey, a Collect/Review Survey screen indicates percent complete, online status and last update.

The administrator can "lock" the survey to ensure that neither individual answers nor the survey as a whole, are added to or changed. Question and survey design can then be reviewed or changed. And event-driven data synchronization ensures that any changes made are visible to the administrator and participants immediately.

## BIA Professional {con't}

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### **Include the correct people**

While a survey administrator usually has most control, business continuity planning teams include at least one representative from each operating unit or department. Actively including team members in the BIA phase fosters interest in the project and can cut down on administrative tasks. BIA Professional 4.0 Web lets users in approver roles change answers and monitor responses. Approvers can also review surveys, communicate changes, approve the survey or send it back for changes.

Security enhancements on the BIA Professional and Web surveys include encrypted URLs that ensure only invited participants have access to a survey. Once participants respond, the SSL security protocol protects the transmissions of all information provided. BIA Professional automatically accommodates proxy servers or SSL for setup, administration, routing and certificates.

BIA Professional Web Server enables administrators to survey participants via the Internet. Participants click on a link delivered via e-mail, log in and answer the survey. The ease of using Web Server increases response rates and decreases time spent tracking down participants. No downloading or installation of executables is needed.

### **Distribute the appropriate information**

Once a survey is complete and all recipients have responded, the data analysis, presentation and plan creation begin. During this phase, the powerful analysis tools in BIA Professional give you intuitive reporting capability.

You can review raw data using the Review Answers summary, where each participant's name is hyperlinked to a copy of his or her specific survey and answers. The Analyze Results summary page lists all associated reports by question and a rating system. Drill down into any report using the enhanced filter function. BIA Professional filters data by location, department or criteria from current and previous surveys.



For quick and efficient reporting, BIA Professional creates a standard report for each survey question. Alternatively, the Report Wizard can be used to build customized reports. Preview each report before creating or printing. Display data in charts and graphs and include a table of contents for clear communication of results. Each report can be saved in PDF for easy distribution via print, e-mail or over the Web. This reporting versatility assists business continuity teams to disseminate information to management and other interested parties.

### **Plan what comes next**

Once familiar with every perspective of the picture BIA Professional provides, you can prioritize potential crises. The next step is a business continuity strategy to reduce or respond to those potential outcomes. BIA Professional integrates with LDRPS®. BIA data is easily incorporated, making for easy transition from data collection to plan building.

SunGard Strohl Systems® delivers the expertise and resources to help you build plans, practice for disruptions and prevail over disasters.

Our formula is simple. Plan. Practice. Prevail.

If you're ready to build continuity plans the proven way, contact us at 800 634-2016 or +1 610-768-4120. Or visit us online at [www.availability.sungard.com](http://www.availability.sungard.com).

BIA Professional conducts business impact analysis surveys which determine organizational vulnerabilities and prioritize business continuity planning efforts. It organizes complex data and presents it in a usable format and comes packed with pre-written, expert questions to help start the planning process.