

Systems Evaluation and Selection



Overview

OpsCentre's **Systems Evaluation**

Consulting service provides a structured and proven approach to the evaluation and selection of infrastructure and systems to meet your business needs .

Given the ever-increasing range of technologies and applications, some of the questions which IT executives are confronted with on an increasing basis include:

- Are our systems meeting the needs of our corporate strategies?
- Do we know our requirements?
- Do our systems fit well with our current and planned technology strategy and infrastructure?
- Do we fully understand our systems requirements?
- What costs are associated with deploying and maintaining our IT applications?

The key components of this service are:

- Evaluation of current technology infrastructure and systems
- Collection and documentation of current and future business and technical requirements
- Development of Request for Information, Tender or Proposal documents
- Development and agreement of a proposed vendor list
- Issuing tender documents and management of the tender response program
- Analysis of tender responses and review with client
- Production of a vendor shortlist and recommendation

How it Works?

OpsCentre consultants work closely with your staff and interview suitable personnel across a broad spectrum of the business. This may range from members of e Board, through to customer support agents. Appropriate staff to be included in the review is agreed at project commencement.

Our consultants are experienced in the evaluation and selection of software and related infrastructure solutions and have extensive project management skills to ensure successful delivery

Deliverables

- A formal requirements document
- Request for Information, Tender or Proposal documents
- A vendor evaluation and recommendation report
- Solution Implementation

