

Business Continuity Managed Services

In today's fast paced workplace environments, a Business Continuity Plan (BCP) is an essential tool to protect every level of the organisation; whether it be executive-level crisis management plans, business unit continuity plans or specific recovery plans for areas such as IT. If you already have a plan, you may feel secure. However, if it was developed some time ago, it's likely out of date with respect to business processes, staff, suppliers, IT systems and industry good practice.

The essential task of keeping the plans current is often viewed as yet another business headache. Coordinating and managing plan updates is a challenge for your already time-poor resources.

Further, most plans never undergo regular, thorough testing, and statistics show that around 80% of businesses with untested continuity plans never recover from a major incident.

Quite often, businesses are not ready for the commitment of a full-time continuity manager or the expense of ad-hoc consultancy. The result? Ongoing plan updates and testing stalls, rendering them out of date, often useless.

A Better Solution

OpsCentre outsources your entire BC and DR solution, more effectively than an in-house staff member, and at a fraction of the cost. The benefits are:

- Experienced BC/DR specialists
- Process that ensures currency of your continuity and recovery plans
- Full accountability and KPI's
- Ongoing training and coaching
- Assistance with ongoing audits, reporting and governance is always at hand
- Access our extensive knowledge pool of local and international business continuity good-practice
- One focal point, responsibility and central ownership of your entire business continuity solution.

How it works?

Our BC specialists work with you as your in-house business continuity or disaster recovery manager for a 12 month period to manage and maintain your BC/DR strategy, infrastructure and plans. You benefit from regular updates, feedback and strategic advice, that only an experienced business continuity manager can provide:

- Better results than employing a dedicated staff member
- 12 month commitment; fixed operational-expense budget
- Process driven to reduce costs
- Access to additional support services / consultancy as needed
- Flexible working arrangements; on and off premises
- Regular reporting.

Simply put, it's a dedication to ensuring that your continuity plans are up-to-date, accurate and ready for invocation at all times.

Doesn't it just make perfect sense?

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