

Consulting Advice & Guidance

With a combination of **over seventy years** experience as a trusted advisor to large number of organisations throughout Australia, New Zealand and the Asia Pacific region, OpsCentre is best placed to provide you with the expert advice & guidance you need.

We help you accomplish optimum results when facing the current challenges with today's **risk and crisis management, business continuity, IT disaster recovery and security management projects.**

The investment you make in our consultancy services should not simply be an expense that has to be bared. The benefits you derive from our efforts far outweigh the costs of the services we provide.

Our passionate consultants bring you insight, innovation and the latest industry knowledge and good-practice trends, adding real value your organisation; **improving your operational resilience and recoverability, whilst reducing risk.**

Our advice and guidance services give you the flexibility to use our expertise on an as-needed basis for specific challenges you face throughout the project. Whether its a 'sanity check' of your proposed approach, sample methodologies or templates, or market knowledge, we'll ensure you implement the best strategy for your organisation.

Approach

Our **advice and guidance** services provide you with a flexible approach to getting the best results from your project. They are provided in one of two ways:

- **Time and Materials** - consulting hours are simply accrued at an agreed hourly rate
- **Service Pack** - a pre-agreed pack of 10, 20 or 40 hours of consultancy services

With either approach, we report on consultancy hours accrued weekly, and invoice bi-weekly.

Our Expertise

The services we provide include:

- Standards Reviews and Healthcheck Services of existing strategies and plans
- Strategic, Operational and Tactical Risk Assessments
- Physical Premises Risk Evaluations
- Business Impact Analysis
- Strategy Development
- Alternate Recovery Site Selection
- Continuity Plan Development
- Wallet Packs & Checklists
- Education & Training materials development and facilitation
- Plan Testing & Exercising - from desktop walkthroughs to live tests
- Governance and Audits
- Operational, Executive and Board Reporting
- Recovery Technology design, procurement and implementation
- IT Virtualisation Solutions
- Market Research services

